Winston-Salem State University Optimizes Maintenance Workflow with Mainsaver

San Diego CA and Winston Salem, CA, August 17, 2017; Winston-Salem State University (WSSU) maintains a campus of over 40 buildings using Mainsaver Enterprise Asset Management Software. Like many other North Carolina State Universities, Mainsaver has been in use for maintenance and materials managements for over 20 years. Assets include the grounds, buildings, HVAC equipment, vehicles and other outdoor equipment. In 2017, Mainsaver worked with the University to upgrade to Mainsaver Core and Connect 12.8.100 and to also optimize the maintenance workflow.

Most work orders are classified as either preventive work generated on a regular interval or corrective work to solve a campus initiated issue. A simple web page allows campus personnel to enter a work request. The Facilities Business Office approves and classifies work order to the proper work group. Over 20 distinct work groups (shops) prioritize and schedule their work through Mainsaver. Work orders are completed by the skilled traded or Supervisors and hours and material usage are tracked to the work order. This provides data for month end billing back to the campus departments.

Work order may be created, completed and closed on any web enabled device using Mainsaver Connect, the Mainsaver module that provides work management functionality to the mobile workforce. Mainsaver Connect also allows materials to be issued to the work order or recording the cost of special items charged on a P-card. Once the work orders are closed, an email link with customer satisfaction survey link is sent to the originator. This helps to measure Maintenance effectiveness.

Mainsaver provided Professional Services for the upgrade as well as training. As the Maintenance organization adapts tablets and notebooks in the field, the tools are already in place to provide effective work management over the web.

About WSSU

Winston-Salem State University is a bold and energetic institution that fosters the creative thinking, analytical problem-solving, and depth of character needed to transform yourself and your world. Rooted in a liberal education, WSSU's curriculum prepares students to be thought leaders who have the skills and knowledge needed to develop innovative solutions to complex problems. Specializing in nursing, education and computer sciences, the school is made up of over 6000 students and faculty.

About Mainsaver

Mainsaver offers a complete Enterprise Asset Management Solution with a robust Computerized Maintenance Management System (CMMS) at its core. As one of the industry's foremost established CMMS suppliers, Mainsaver provides solid software applications, trusted consulting services, and comprehensive customer support to its clients. Our solutions are designed to provide a maximum return on investment, whether installed as a standalone application, or as an "end to end" solution interfaced to any of today's popular ERP, MRP or financial packages.